Remote Access to FAMU Databases via EZproxy

How Does Remote Access Work?

Our remote access uses a proxy server called EZproxy as a "stand-in" or "proxy" for the library's computer network.

Once you are logged in to EZproxy, databases such as Ebsco or Proquest "see" your request as coming from an IP the library has authorized to access the databases.

How Do I log-in to EZProxy?

1. Go to: [https://login.famuproxy.fcla.edu/login](https://login.famuproxy.fcla.edu/login)

2. Enter your activated **library card number** as authentication. **Note:** Your library card number is the 14 digit number found at the bottom left of your Rattler Card as indicated by the encircled example below.

3. If you are a student, enter last 4 digits of your SSN

4. If you are faculty or staff please enter 4 digits of your birth month and date: (e.g, Feb.14=0214)

5. Click the “Submit” button

![Rattler Card](image)

Troubleshooting Remote Access Issues

If you can’t get past the login page, try these steps first to troubleshoot the issue.

- Carefully check your entries of the following data: Library Card Number and DOB or SSN
- Are you a FAMU Student, Faculty or Staff Member? Due to licensing restrictions, only FAMU Students, Faculty and Staff can use remote access databases. If you are authorized, your name may not be on the list of authorized proxy users. We can fix this issue for you.
- If you recently obtained your Rattler card, your name may not yet be added to the list of proxy users.
- If you obtained a Rattler card a while ago, your account may have expired, or your account may have an incorrect patron code.
- **Cookies**
  EZproxy and some databases require that cookies be enabled. If you are using Internet Explorer: Select Tools>Internet Options>Privacy and then scroll to "low" or "allow all cookies".

- **Browser Issues**
  EZproxy works with most internet browsers, except AOL. First check the settings in your browser. If that fails, try a different browser.

- **Internet Cache**
  If you have encountered errors, the failure may be cached. You may need to clear your browser’s cache and try again.

- **Connectivity**
  Have you lost your internet connection? Check to make certain you are still online.

- **Administrative Errors**
  "EZProxy administrator" or "hostname" errors mean the error is most likely a result of a problem on our end.

If you are still unable to login, contact the Circulation Desk at (407) 254-3263 or a Reference Librarian at (407) 254-3289 for assistance.