

Column1	Column2
Comments/Suggestions:	
Question 12	SOLUTION
Sometimes its to cold to concentrate. The library staff are great and helpful. The security does not interfere with your studies when closing. Both library staff and security are very nice and helpful. I find going to the Big Bend Work Force, S. Monroe Street, Tallahassee, the security is very rude, and interrupts your study.	AC issue reported to appropriate department and a solution is under study. Thanks for the compliment.
Make adequate hours for final exam times	On December 4, 2011 the library initiated 24/5 hours. This will continue until December 15 th .
We're in town for the FSU game and decided to tour your campus. This is a very beautiful library. Surprised to see so many students hard at work on a cold Saturday.	Compliment - Thank you
no comment	No action required
Why is the parking lot blocked this morning? There is no parking already now this loud mouth parking attendant won't let us park in the parking lot. We had to go to the parking garage knowing that we will be hear til yal kick us out. How is that convient to the students. Last year the parking lot got done over with no extra spots? that was a waste of time and money,.	A FAMU Parking Services matter
The library has gotten better since freshmen year. The wifi still never seems to be constant. Why yall don't ever have any black plays? (two running trains) But has theatre department? Besides that yall good. Just found out you have fb and twitter. When yall gonna have parking!!!	The library provides access to several collections of black plays such as, <i>Best Black Plays</i> , <i>Black Theatre U.S.A.</i> , and <i>Contemporary Black American Playwrights and Their Plays</i> , which may be found in the African American Collection, 403 Coleman Library. Electronic access to plays may be gained through the following databases, Litfinder, Literature Resource Center, and Theatre in Video via Databases A-Z . WIFI has recently been upgraded (Nov. 2011). Parking Services handles parking matters.
I love the 4th Floor room. I go there to study almost every day. - (rest of comment deleted to protect privacy.)	Compliment - Thank you
The law library should have even later hours during finals week.	For the Law Library
I was given a lot of help from the staff especially the white man with glasses. He was a huge help	Compliment - Thank you
add more tech and hire more staff.	Presently in the process of hiring more staff. Please make a specific request for the technology desired.
I am glad we have Coleman Library here for all our Research needs. Thank you.	Compliment - thank you

I love the library!!!	Compliment - Thank you
Extended Hours (24 hours will be nice)	The library piloted 24/5 hours Sunday -Thursday and will review this experience. We are now extended to 2 AM.
longer hours	The library hours have been extended.
none	
Good luck with my suggestions even though I did not level any lol BYEEEE	
Coleman Library is truly aim for patron's happiness. This include having the library smell and look like the cafe. Bring the rule back no eating in the library. Make the Library and quite place to study on all floors not just the 3rd.	Will study the food issue. Signs are posted to assist in reducing noise to conversational levels in various zones.
the library should consider a later closing time throughout the school year.	We are now extended to 2AM.
:)	
Clean the water fountain spouts pleasea =>	The copper fountains have been cleaned; much of the appearance is the natural discoloration of copper metal.
STAY OPEN LATER!!!	The library hours have been extended to 2AM
Needs to be quieter	Asking students to assist in quieting peers. Library continues to monitor.
everythang good	Compliment - Thank you
I love this library. I always come here even on the weekends to study or so assignments, it is just so relaxing,peaceful and quiet	Compliment - Thank you
More computers and limit facebook/social activities around finals time. Also longer hours	Library hours have been extended. Will monitor the FB situation. Reminder that some social networking supports academic work.
The Library Department needs to hire more students, therefore they would have more experience to help them in the professional world. If you compare TCC and FAMU, they (TCC) have more student employees which will benefit the student body. As a result we need more "African American" or students to be experienced in different occupations.	The library makes use of a number of Federal Work Study and OPS persons; Student employees are assigned to jobs appropriate to their training and clearances.
i like famu.	Compliment - Thank you

I think that computer space is limited we really don't get personal area the third floor only has a few computers designated for quiet study therefore it hinders me from computer access and is very noisy here on the second floor so it would be better if we had more computers here within the library Coleman is a very nice library but one thing i don't care for is its publicity there are too many outsiders coming in and distraction	Laptops are mainly used on the third floor and can be checked out for use. Other areas are under consideration for computer access. This is a public university and as such the library is open for productive academic use by the community.
keep up the great work. Add to staff and add technology to the infostructure.	Compliment - Thank you
The library is very effective in helping with my learning experience.	Compliment - Thank you
The only change that I would suggest is the A/C control. I tend to avoid studying and working in the library because it is often too cold.	The University is addressing this concern.
The Coleman Library is a great place for me to come and study and research. Everyone is helpful and the atmosphere is great.	Compliment - Thank you
Coleman is Awesome!!!	Compliment - Thank you
the hours should be longer	Hours were extended to 2am & then to 24/5 - Sunday - Thursday the last two weeks of school. Current closing is extended to 2AM.
I enjoy coming to the library in my spare time as well as to study with different groups or friends. The only thing that i can think of that would improve the Colman library is more group study rooms. It would be really nice if students could use some of the conference rooms that are available throughout the library.	Space is limited. Will consider in the next addition.
More group study areas.	Space is limited. Will consider in the next building renovation phase.
Many first year students depend on the library to print documents and from my experience the printers are not dependable at all. My highest hope is that this will soon change.	Puzzling and new concern. Please place more information in any suggestion box or contact staff.
I think that the 3rd floor computers should go back to allowing internet access	Probably referring to the 4 th floor. Limited Internet access on the 4 th floor outside of AAC is in response to customer requests via survey for computers free of social networking.
nice!!	Compliment - Thank you

the library is great but still needs more study rooms and computer and should probabaly be bigger.	Compliment - Thank you Space is limited. Can consider in the next building renovation; computers seem to be adequate at this time.
I love the libraries that we offer, especially the ones for the specific programs. They are kept neat, they are ran and operated by people with good temperaments. It's a good environment to study for classes, especially midterms.	Compliment - No solution required
I like coming to "Club Coleman" i always learn something new! IHowever, the hours could be moved to 24 and that would be awesome.	Hours were extended 24/5 at the end of the semester. Hours are now extended to 2AM.
NA	
The library is overall nice but ,it needs to become more technology savy	Thank you We are continually training.
We should get a music library and better online databases.	FAMU branch libraries support specific colleges and schools. The University does not have a school of music for a music library to support. Online databases which include Grove Music Online can be found through Databases A-Z .The Libraries welcome recommendations for library resources, including databases, at http://www.famu.edu/library/CDPurchase0710.pdf .
there should be more individual study rooms for students to use.	Consider additional space in the next building renovation
THIS LIBRARY IS ONE THAT I LOVE TO COME ND DO MY WORK. THE ATMOSPHERE HERE IS GREAT.	Compliment. No solution required.
We need more computers, especially on the second floor.	Space is limited
LIBRARY NEEDS TO STAY OPEN LATER!!!!!!!!!!	Hours were extended at the end of the semester.
SRC Extended hours! Update computer to Windows 7. Update office, 24hr coleman Library, Update the books	Extending hours in SRC under consideration Have asked EIT for site license to update Windows 7 Coleman's hours were extended 1 st to 2am & then to 24/5 - Sunday - Thursday fall semester. Library collections consist of over 9,000 books published in 2011. Please make recommendations for library books at http://www.famu.edu/library/CDPurchase0710.pdf
Just need better promotion and advertisement of services offered around campus	The libraries can make more use of webpage, FAMU INFO, the FAMUAN, FB, Twitter, the LCD Panel, & Subject liaisons.
make the second floor a little quieter	Continuing to monitor. Peer monitoring would be helpful

Adding very expensive softwares (statistical analysis packages, phylogenetic/image analysis etc) in some computers would be really helpful. Students usually don't have access in these softwares and they need to practice what they learn.	Some specialized software is already in place (SPSS, Photoshop) looking to install more;. Will collaborate with other departments on purchasing additional educational software.
needs at least one more media suite!!! :)	Space is limited. Glad
I think that it is awesome that the library is now letting students rent computers and iPads.	Thank you! Note - items are loaned rather than rented.
it's ALWAYS extremely hot on 3rd and 4th floor. also you guys should be open way longer then 12, there should b pople walking around inforcing students to be quiet they can b rally loud when studying	HVAC problems have been reported. Library hours have been extended. Good suggestion.
I think the school of Journalism should have longer hours. I believe FAMU should invest in another building that provides study rooms and also a computer lab. Computer software needs to be updated. ie. Adobe Flash.	At this time branch libraries hours are not being extended. The next renovation phase will bring much need space. Systems staff are aware of this comment and looking into the issue (updating computer software, ie Adobe Flash). Flash is continually being updated.
The library is doing a magnificent job providing research books, and study places for me and my fellow students. Its feels very homey and a great place to be. Thank you for all of your efforts	Compliment - Thank you
Thanks for the updates and taking into consideration our recommendations.	Compliment - Thank you
Fix the air conditioning. Sometimes it's not on and burning hot and sometimes it's freezing cold. Also, install Firefox on your computers.	Reported to physical Plant to resolve. Firefox is available. Systems staff are looking into this report.
I really do love my library!	Compliment - Thank you
Coleman is too hot in certain areas and blackboard Mobile should be licensed by the university so that mobile phone users outside of the Sprint network may use it	Reported to appropriate campus departments.
Better computers such as apples (MAC's) and cleaner study areas for the 2nd floor study rooms. And better working air conditioning and heat in the study rooms. Better chairs for the 3rd and 4th floor quite areas. New carpet for the study rooms. Cleaner bathrooms with glad air fresheners. Regular waxing of all tile in Coleman . And hopefully a Starbucks or Jamba juice upstairs on the 4th floor if possible for the winter time.	(3) Apple Macbook computers circulate via the Commons; an Apple iMac PC located in the SDSS for public use. Physical plant and custodial staff have addressed AC and cleaning issues; contact Jazzman's administration regarding dining requests.
you guys are doing a great job keep up the work! i have seen many inprovmnt over the past three and a half years.	Compliment - Thank you

THIS IS THE LOUDEST LIBRARY THAT I HAVE EVER BEEN TOO. ACTUALLY JUST THE MAIN FLOOR. ALL THE OTHER ONES MAKE YOU FEEL LIKE YOU ARE IN A REAL LIBRARY. Why do yall let people act a fool, when we go to FSU we don;t act like that. Which is why I go there.	Signs have been posted instructing users to maintain conversational tones in the Reference Learning Commons area.
Newspapers are not always available at the periodicals desk. I am specifically disappointed in the availability of the Tallahassee Democrat and the New York Times.	Looking into this. Next day coverage of the <i>Tallahassee Democrat</i> and the <i>New York Times</i> are also available online through Proquest newspapers from Databases A-Z .
It is hard to find books in the locations mentioned. Most of the time, they are not properly shelved.	Continue shelf maintenance. The Libraries will continue to replace missing books as needed.
Eating in the library should be stopped.	Under study.
more computers, more study space More computers. And supervision on 3rd floor study area, not always quiet.	Understood. Computers are adequate; space is limited Space is limited; computers seem to be adequate at this time. Peer monitoring could be helpful.
just work on the temperature in the library I at first thought it was funny the different temperatures in different sections of the library... after thinking about it I really see you meet the different needs of those people coming through. So thank you for that.	Reported. Compliment - Thank you
There needs to be tutoring labs in the library for the advanced sciences.	Agreed.
none	
the staff on the second floor does an outstanding job.	Compliment - Thank you
I think the best I dea ever ws to length the availability of opening the library until 2:00 am I appreciate the assistance and advising given from the staff, I would recommend providing opportunities for younger students to come and participate in book searches and fun learning activities. Suggest having more collegiate library learning activities or programs (Reading book club) available. God Bless,	Compliment - Thank you. Hours have been extended to 2AM Will review..
Need more uptodate programs to do homework assignments. Have text books	What type of software is needed? The Libraries are exploring the availability of online textbooks. Suggestions

available for students who cant afford to buy out of the book store.	may be dropped in any library suggestion box, or online.
famu is awesome	Compliment - Thank you
Free Printing up to 10 pages	Not feasible at this time.
The Colman library has help me succeed in many areas of study and I just want to think the library for giving me the chances to complete my studies in a safe and quite environment.	Compliment - Thank you
Very good.	Compliment - Thank you
The micro films should have it set with the adobe program so that we can save the documents on a flash drive like FSU Library.	FAMU has the same capability. Please see a staff person for assistance as needed.
the library is very helpful!	Thank you!
keep up the good work! i love how the library stays open late so marching 100 members can study after practices	Thank you!
I feel that we need more leisure reading in the library and not just books on black history. we also need more computers in the library for students to use. and the internet connection does not work in the entire library and that henders my learning.	Leisure reading may be found in the general circulating collection as well as the African American collection and the Periodicals collection. There are thousands of fiction books located in the general collection. Many are located in PN, PR, PS, and PZ. Fiction books may be located by subject in the library catalog. Please feel free to make suggestions for leisure reading at http://www.famu.edu/library/CDPurchase0710.pdf . PC space is limited but adequate at this time, wireless connectivity has been recently upgraded.
strictly Enforce quiet study. Make sure all the computers are up to date, and working properly. Need a friendlier staff at all times.	Looking into these concerns. Staff are encouraged to be customer friendly at all times. We are continually training.
I appreciate the courteous, professional attitude extended to me from the library staff as I work to assist my students in meeting the stated research objectives. KUDOS!	Compliment - Thank you
I find the support group for whatever problem or concern you might have always taken care of	Compliment - Thank you.

Make patrons more aware of services like E-Reader and Laptop Rental as well as a Mobile or E-Mail Notification System for the availability of books and services offered by the Library. Also, there needs to be a Library in SBI, to affect research using periodicals, software and books pertaining to Accounting, Economics, Marketing, International Business, Finance and Consumer Behavior.	<p>We can increase the use of media -FAMUINFO, radio, TV station, subject librarians, webpage, etc.</p> <p>There used to be a library in SBI. The size of the campus does not warrant another branch library. We have three library branches as well as the main library.</p> <p>Library collections geared to the needs of faculty and students in the School of Business and Industry may be found in Coleman library and online through the library catalog (http://famu.catalog.fcla.edu/) and Databases A-Z (http://www.famu.edu/index.cfm?library&DatabasesAtoZ).</p>
Include I don't know on your survey answers	Good suggestion.
Inter Library Loans department is a GREAT asset to our campus. The staff of that area deserves to be commended for all they do.	Your comments are appreciated. The Interlibrary Loan Department will strive to continue to meet and exceed your expectations.
the library needs more computers and refresh the computer area because it frequently smells.	Space is limited. Considering additional space in the next building renovation; computers seem to be adequate at this time. Custodial staff will be notified.
you guys need more computers in Coleman library	Space is limited. Considering additional space in the next building renovation; computers seem to be adequate at this time.
i always get the help i need from the staff in coleman library	Compliment - Thank you
The Coleman library needs to be upgraded a lot. It feels like I am in high school. It needs to rebuild like FSU library. They have more space, resources, technology, and etc.	The current library is more than adequate to serve the size of this campus and its' programs.
The 3rd and 4th floor a/c needs to be fixed.	Reported
I have seen some great improvements and am very happy with the service. I look forward to utilizing the library resources often in the future	Compliment - Thank you
We need strict rules for eating and frolicking in the library.	Noted. Thanks.
Better computers	Not sure what specifically is desired. Please share more in our suggestion boxes. Computers are continually updated.
i dont have any	
i love the library	Compliment - Thank you

I think the staff is quite hospitable, helpful, and welcoming. They try their best to make a conducive environment for studying.	Compliment - Thank you
24 HR LIBRARY! SRC LIBRARY EXTENDED HOURS!	Under consideration
more study rooms	For consideration in the next building phase
flyer	
I lovew Coleman library	Compliment - Thank you
exapnd the wifi spot! because does not work properly or at all in the computer area	The wireless has been upgraded.
continue to do the good job that they are doing. the staff members are so weel spoken and every time i need help they always help. I see them as good friends of mines and i enjoy coming to the library because all my years at famu the always help god bless them all and thank you.	Compliment - Thank you
Like the newly added extra seating and tables on 2nd floor.	Compliment - Thank you
Update adobe flash player, because certain assignments require this software.	Continually monitoring and updating. Thanks.
I love Coleman Library the staff is more than helpful however the climate is ever changing and I feel we need more study rooms like the ones on the second floor with the computer and dry erase boards. The lighting is ok but we do not have enough computers and the library does not stay open late enough and I hate being harrassed at FSU library (show me your id). I just want Coleman to be the best for its students.	Reported. More study rooms will be addressed in the next building phase. Computers will continue to be added as the budget allows, though we have an adequate number now. The library hours have been extended to 2AM.
The woman in the 4th Floor room was very helpful. Not sure her name but she had the long braid. Why doesn't the library have all dissertations submitted by FAMU students? I already asked the woman above and was told that it was under the request of the Departments for the library to be given a copy. But can't the library make it mandatory for the departments to give them a copy? Also if we can't check out dissertations shouldn't there at least be a copier in the same space?	The School of Graduate Studies sets policy regarding the submission of dissertations. When products are digitized (as planned) , this will no longer be an issue.

The library is not yet great, but it is adequate. I think the access to periodicals could be improved via electronic delivery of articles we cannot access via our current databases or library collection. I don't know if this is possible, but that's what I'd like to see.	Periodical articles that are not available from the FAMU Libraries may be gained through interlibrary loan , most within 24 hours. Please feel free to recommend electronic journal titles and databases at http://www.famu.edu/library/CDPurchase0710.pdf .
Sometime the third floor annex is too cold or too hot. The temperature often impedes my ability to stay in one area long enough to get a sufficient amount of work done. I usually have to go outside to warm up.	Reported.
none	
I am pleased with the additional hours added to Coleman library this year and hope that they will continue this in the future.	Compliment - Thank you
More computers available and study areas on the first floor in coleman library	Noted. The first floor is saturated with study areas. Perhaps another floor?
The library can use some improvement in the quality of staff support and assistance.	Noted.
Coleman Library is a comfortable place for me to come and study and research on the computer.	Compliment - Thank you
I believe the coleman library is very sufficient to my needs here at Florida AandM University.	Compliment - Thank you
Love Coleman Library, just would be a good idea to get more students trained on all of the resources the Library has. They won't be utilized unless people know about them. Keep up the good work!	Continual training is in process. Compliment - Thank you
Bring back free printing.	Not feasible at the present time
Get More computers, FREE Printing where are you?? Invest in Apple.	Free printing is not feasible at this time. Additional computers are added routinely. Mac notebooks are available at the Information Commons Desk. An iMac is available in the Student Digitization Suite on the second floor of Coleman Library.
sTAY OPEN LATE	Library hours have been extended to 2AM.
Coleman library closes to early	We piloted 24/5 library hours Sunday - Thursday. Hours are now extended to 2AM

COLEMAN HOURS ARE NOT LONG ENOUGH FOR STUDY PURPOSES, CAN LIBRARY HOURS BE EXTENDED?	Under study. 24/5 piloted the last two week fall semester.
HOURS SHOULD BE LONGER....24HRS IF POSSIBLE...2ND FLOOR IS HOT NEW A/C SYSTEM.	Library hours have been extended to 2AM and the HVAC issues reported.
Coleman is a wonderful and resourceful library.	Compliment - Thank you
I love the library	Compliment - Thank you
Thank you..	Compliment - Thank you
THE LIBRARY IS GREAT, I LOVE THE STAFF SUPPORT AT THE FRONT DESK, THANK YOU.	Compliment - Thank you
I really love this library, it smells great in here too!!	Compliment - Thank you
EXTEND LIBRARY HOURS AND MORE QUIET AREAS, AND MORE GROUP CUBICLES	Library hours have been extended to 2AM. Space limits will be addressed in the next building phase.
Extend the hours of the library time during the weekdays.	Library hours have been extended to 2AM.
Longer hours!	Extended to 2AM
Coleman Library is the place to be!	Thank you!
Keep doing what your doing.	Thank you!
None	
have free food days, more off campus journals available on and off campus, a book for every class on campus so the less funded students can always have access to text books no matter what the class. ;)	Sodexo provided free food for late night users the last two weeks of class. Over 90% of the journal collection is accessible off campus through the library catalog . Conduct a journal title, subject, or keyword search, or click the article tab to locate a journal or journal article. You will be prompted for your 14-digit library card number to gain access to the full text of an article. E-textbooks are being investigated.
Thank-you for extending the library hours especially Science and Research. I would like to see my court cases on the campus libraries. Thank-you again!	Thank you!
Create more student friendly environment, create more study spaces, more variety of catalogs especially in information technology such as movies (DVDs, VHS, etc). More quiet areas and respect for students. More innovative areas in respect to student needs such as tutoring labs our futuristic study areas.	Forthcoming. The Libraries welcome recommendations for library resources, including databases, at http://www.famu.edu/library/CDPurchase0710.pdf . \$

Music Library is very small. As a music student, if I would really like to do research I have to go to Florida State to find books	The FAMU Library system does not include a music library. Music collections, which consist of over 14,908 books, are located onsite in the main library (Coleman) and online. Library collections fully support the degree programs of the music department.
The Library needs to be 24/7.	Noted.
Everything is pretty good. Just a few minor things need to be changed.	Thank you!
Its very hot on the 2nd floor on a regular basis and also in the study group rooms. More study group rooms would be very helpful at times there is not enough room to accommodate all the students doing study groups and group projects.	Reported.
The library would be more useful if it had extended its hours of operation.	Extended now until 2AM
Disallow food in the library	Under study
More library computers are needed.	Computers are adequate for Coleman. In addition, laptops are available for checkout.
The WiFi connections are horrible!!!! Please do something about that	EIT has upgraded the wireless.
The number of study rooms need to be increased. Additionally, the Microsoft word needs to be upgraded. The weekday hours should be extended an hour as well.	Noted. Checking the Microsoft Word. Hours have been extended.
peanut butter cookies in the Jazzman Cafe and healthier food choices	Forwarding to Jazzman's Cafe
The Library is hot as fuck. I'm on the 4th floor sweating. Why does it feel like summer in this place. Theres not even that many people hear. The ac/heet is always acting up in this place.	Reported.
the library needs to be cooler its hot in certain areas	Reported.
have more study areas on Coleman 2nd floor, have a "quiet monitor" on the 2nd floor, HAVE A FICTION SECTION IN THE GENERAL COLLECTION & UPDATE BOOKS IN THE NONFICTION SECTION	Under consideration. There are thousands of fiction books located in the general collection. Many are located in PN, PR, PS, and PZ. Fiction books may be located by subject in the library catalog, Try these search terms: fiction, American fiction, African Americans–fiction, historical fiction. Consult a reference librarian onsite or via chat , email or text (850-424-8300) for assistance finding fiction books.
Tiger is the coolest librarian he's really help with those classes he teaches. There a younger librarian she's normally on that room in the 4th floor. She helps me a lot to late nights and weekends when I can;t find Tiger. Coleman is normally too loud and	Thank you! We encourage patrons to use conversational tones in the Reference Learning Commons area. HVAC issues reported. Extra custodial staff has been added. Customers are asked to help keep public areas inviting.

the ac system sucks. It's warm inside when it;s blazin out side and freezing inside when its cold - what the hell. The girls bathrooms stay nasty.	
Coleman library is extremely hot, especially on the second floor. The library should be opened longer, we're college students and NEED somewhere to study in groups during late nights and early mornings	Reported. Main library hours have been extended.
The FAMU College of Law Library facilities & staff, in Orlando, Florida are exceptional! Printers are sometimes inoperable. Please consider repairing or purchasing longer lasting printers.	Thank you! Will be investigated. Need to know location. Use any library suggestion box or contact staff.
Generally, I have had pleasant experiences using ouer library.	Thank you!
On-line services are very helpful.	Thank you!
New micromedix has not been working properly. Lexi-comp representative had difficulty coordinating the addition of free drug information software. Pharmacy holdings are far too limited.	Micromedex issue has been rectified.
The library is too cold especially during the winter on the first floor. There is no reason for people to be bundled up inside especially during the summer. Its ridiculous how cold it is. There either needs to be a research designated computer area or put a lock on the computers so social networking is blocked. Everytime my classmates and I go to use the computer for school work there is always people social networking. There are lines of people especially at term end trying to use the computers for school work and people are facebooking, that really needs to change.	Noted.
I will be good to have more computers available in the science & research library	Under consideration presently; solution forthcoming
People on second floor at front desk seem unapproachable, Give quick fast answers as if they do not want to be bothered	Noted.
Love UBorrow!	Thank you!

More friendly people are needed	Noted
When I went to the library recently I was unaware that the 3rd floor was the quiet floor, so I just went to the 4th floor where I thought it would be quiet, but I was distracted by loud study groups, one female who insisted on talking on her cell phone, and another student who apparently liked to listen to his music through his headphones incredibly loud. The seat that I used had gum residue in it, from when someone decided they didn't want to look for a trash can. I would prefer a private study room, but the list is too long and I'm still on the waiting list. Also I was sitting in an area that had no wifi. I hadn't been to coleman library in a while and this experience does not make me want to return.	Will continue to monitor; WIFI has been upgraded.
Demand that computers be only for academic purposes, i.e. no facebook. Books are missing from their place in the stacks too often	Under consideration. Contact staff for assistance if books cannot be found.
Some portions of Coleman get pretty noisy including the front of the end floor as well as the back of the 3rd floor and especially fourth in the annex. Even though there is a section for academic work and simply using the computer for social networking, I find this must be strongly enforced. Jazzmans is never open either. I like the new layout though.	Noted. See posted Jazzman's hours.
Some power point programs don't work or pull up o the computers.	Need more information on location of these computers.
the library does a great job.	Compliment - No solution required.
Computers are often used up by students on facebook, etc. Staff with School of Arch. Is wonderful.	Noted. Thank you!
Mrs. Smith is very nice and respectable.	Thank you!
Great Front desk workers!!	Thank you!
Keep up the great work!	Thank you!
The Journalism library needs more outlets!	Noted.
The lighting, quiet study and environment of jschool library is effective for my studying habits.	Thank you!
Computers need to be updated. Not conducive to study by yourself, but with a group. Male student assitent is very helpful,, not sure of his name. PDF files, word 07 needed. The facility needs more	More information needed on location of computers. Coleman has adequate computers at this time. Compliment - No solution required.

computers; however, the atmosphere for studying and student assistance is wonderful.	
Outstanding library service. Thanks.	Compliment - No solution required.
The library closes way too early. Software is terribly outdated and insufficient for any college level students. Social networking is blocked. How can you teach us in class to learn how to sue these sites but block them on computers in the library. computers re terribly slow.	Library hours have been extended. Issues noted. Networking is available on most computers.
SJGC library is GREAT! Students would like more hours.	Compliment - No solution required.
Need more computers and more student assistance	There are adequate computers and staffing in Coleman. Concern is noted.
PDF files	Need more information.
The biggest problem I notice is students having trouble locating physical resources. As well as students inappropriately using them (ex. One person occupying an entire group study room). There should be at least two print/copy machines at print station. Create printout guides of the library so students can locate resources. Restrict students from eating in inappropriate parts of the library.	Noted.
go green	Making initial changes.
JRC cool place to study	Thank you!
good job Rattlers!	Thank you!
memory card reader PLEASE!	More information is needed. See any library suggestion box or staff person.
GOOD JOB	Thank you!
excellent people	Thank you!
I love this library!	Thank you!.
more coputers possibly	Noted.
lounge chair/sofa (to take a nap between classes) :)	Noted.

2nd fl. In coleman library should have a quiet section or silent ieme, it is often too noisy.	Noted
staff very helpful	Thank you!
more computers please :)	Space is limited; however, laptops are available for loan at the Information Commons Desk; Coleman Library.
More computers. Moe money-to-reattler card machines.	Space is limited; however, laptops are available for loan at the Information Commons Desk; Coleman Library. Noted.
Stozier main library. Hola good day!	
Great Library experience... cold use more electronic version of periodicals	Over 94% of the journal collection is electronic.
The staff at the Science resarch are very helpful and they are all more than happy to help. Tiger Swain at Coleman has also been a big help!!	Thank you!
very nice and supportive staff	Thank you!
Coleman needs more quiet study areas!	
The staff at the Science Research library is excellent; however, the Coleman Library staff are not nearly as friendly, approachable, nor knowledgeable!	Thank you! Noting comment.
Make it 24 hours; day time hours the same and night hours use rattler card only.	Library hours have been extended to 2AM
Computers tend to freeze often.	
Librarians are very resourceful.	Thank you!
I favor Science Research library over all. Great staff	
Thanks	Thank you!
the library should be open until 2:00 am at least	
Hours for the libraries should be extended. Most students cannot study effectively at their house.	Library hours have been extended to 2AM
24 hr libraries for the provison to study more in a confined invorinment.	Library hours have been extended to 2AM

The price to print is too much	Noted.
We need more computers	Noted.
Stay open longer; I would utilize the facility more often.	Hours have been extended to 2AM
Extend the hours at closing. Suggestion 8 to midnight	Hours have been extended to 2AM
thank you	Thank you!
Jazzman's needs to be open on the weekends.	Referred to FAMU Dining Services
The library is often cold on the third floor and sometimes in the second floor annex. I wish there was a way to control the temperature because I have to always wear closed toe shoes or an extra sock in preparation to be in the library	Reported.
graduate and staff re: item 6	
the staff does a great job in assisting students	Thank you!
Phones need to be monitored more. Hard to get an answer when calling	Noted
Study rooms are too hot!!!	Reported
the air in the study rooms never works!	Reported
Maria and the staff really helped me with my project.	Thank you!
circulation staff very helpful	Thank you!
Circulation staff is awesome.	Thank you!
Students are noisy on the end floor	Noted
Circulation has given me the quickest and best service out of all the offices and administration I have been to at FAMU. They are the greatest, hands down!	Thank you!
Mrs. Henry/Mrs. Williams both are very generous young ladies	Thank you!

I love the staff. They are all prsonable and rspctful	Thank you!
I love Coleman Library!	Thank you!
Pharm special student	
the recent changes at Coleman Library are greatly appreciated! I enjoy the new seating that has been provided for us students.	Thank you!
who eats in the library??? And why is it allowed at FAMU? Even TCC doesn't allow food(smh)	Noted.
Add more technology equipment that will have a series of advancement courses that will add to the infostructure to the school as a whole so networking would be easier. I phone, Ipad, Itouch, Ipad(?Javves Account)	Networking devices are current. Not sure of question - Javves account? Please see any staff person for further discussion.
Longer library hours; tuters in library for diff subjects; more study rooms; new dry erase markers.	Hours have been extended to 2AM. Noted. Space can be addressed in the next building phase. Markers can be acquired from the Information Commons desk in Coleman Library.
Great work GOD Bless	Thank you!
the only thing that bothers me aobut being in the library is that sometimes some of the students are too loud and don't care about their environment, that they are not in a party. Than y for doing something about it.	Thank you!
Keep updating software, but keep present staff and hire new peiole to maintain order.	Thank you!
re: #6 - Maybe there could be a "menu" of services posted in each location w/fees.	Good suggestion.
The library is great when I am in between classed or reviewing information before an exam.	Thank you!
Science & Research is kind of cold.	Reported

Extend hours on Saturday in the Science Research building or open earlier.	Under consideration.
The money machine should include coins as well, such as nickels, dimes, and quarters. It would be very helpful and useful due to the fact I rarely carry cash and mostly have change for snacks and etc.	Working to implement credit/debit card access
Add more aides or get longer lunch breaks	All full time staff have an hour for lunch.
Keep staff. Upgrade technology. Hire new staff and keep up the good work.	Noted
I love the library.	Thank you!
Keep up the Good work. Matriculation is hard and they make it easy.	Thank you!
I really like the new set up on the second floor. Those new tables are nice.	
Keep up the great work!	Thank you!
RE: web page I always have to google it. Re: 2nd floor - never been to the 3rd floor, Q.11 Allow the kiosk for adding funds accept coins	Noted; accepting coins not a best practice at this time.
Make public about lending Ipad	Look for more information on the libraries' FB and Twitter accounts, the Coleman Library LCD panel and the FAMUAN
Jazzman's café never has ice. I don't get it. YOU ARE A SMOOTHIE SHOP. Seriously. The Library has really impressed me this year.	Comment forwarded to FAMU Dining Services. Thank you!
re: #1 - Hell Naw! Re: #5. NO! Especially Theodore Swan, re: #9, I guess, Re: #10 Hell NAW	Noted.
Warm and inviting staff!!	Thank you!
Outside late at night is always a distraction. The library hours should be extended to 24 hrs. 2 AM is a huge inconvenience. More outlets need to be available for students with laptops.	Under consideration. Hours now extended to 2AM Noted.
Longer office hours, tutors that work on all subjects. Larger collection of books for every class being taught.	Library hours have been extended to 2AM Noted. Resources to support the curricular needs of all degrees and programs are acquired. Library collections comply with SACS and other state, regional, and national accrediting agencies. Please make recommendations for

	strengthening collections at http://www.famu.edu/library/CDPurchase0710.pdf .
more computers are needed in the Coleman Library and printing should be free.	Noted. Free printing is not feasible at this time.
More articles. Mr. Cloud and Mr. Fagg really helpful.	ILL is available for articles that cannot be found in the FAMU Libraries. Most articles are delivered via email, often within 24 hours. Please feel free to recommend journals and databases containing the articles that you need. Thank you!
Mr. Cloud and Mr. Fagg was great! Good customer service.	Thank you!
Need to have more order as far as noise control on the second floor. Re: item 7 club	Noted
Use students in library as volunteers or employee to keep up with time and efficient duties done. Positions should have an age range for employment.	Noted.
the facility is hot	Reported to the appropriate department
the AC is not working. This needs to be fixed!! Thanks	Reported to the appropriate department
If the AC on the second floor can get fixed that would make my mid-term studying a whole lot better.	Reported to the appropriate department.
I think the webcam in the digitization room should be removed if the users are prohibited from using it (there are no programs installed on the computer to utilize the webcam)	Users are not prohibited from using the webcam. There are programs for the webcam and instructions are available. Ask for assistance as needed.
I would like the libraries to open 24/7	Under study. Hours extended to 2AM currently.
24/7 library service with student employment	Under study. Hours extended to 2AM currently. Apply for a student job at the library admin office.
Marie is Great!!!	Thank you!
A research consultant would be a plus, such a working individually on a one on one basis. Also the computeres need to be updated ot include a tab to sort bibliography, alphabetically and automatically put ennotes and footnotes in papers!	Reference librarians are available for assistance as needed. REFWorks, a bibliographic manager, is accessible via Databases A-Z . Use RefWorks to import references from online databases, use these references to write your paper, automatically format the paper and the bibliography. Windows 7 does all of this. Windows 2010 is forthcoming.
Staff was very supportive and addressed all of my issues in a timely manner.	Thank you!
Library should focus more on gaining more individual study rooms because in the open	Additional space requirements can be considered in the next building phase.

area specifically 2nd floor people are extremely noisy.	Noted.
Open 24 hrs.	Under study. Hours now extended to 2AM.
Word, on the 4th floor computers.	Microsoft Office Suite is available on the 4 th floor
Please extend hours back to close at 2 am 7 days a week. I enjoyed that very much.	Done.
We need free printers, badly. The cost of printing is causing some students to drop out, withdraw from classes.	Not feasible at this time.
Need to be open 24 hrs a day and needs to be colder.	The library hours have been extended to 2AM. The HVAC issue has been reported.
The library has improved from where I started in 2007. The service is a lot better!!	Thank you!
Love the staff especially on the second floor	Thank you!
love electronic services!	Thank you!
very friendly staff	Thank you!
Continue doing a great job!	Thank you!
!Library staff doing an outstanding Job!	Thank you!